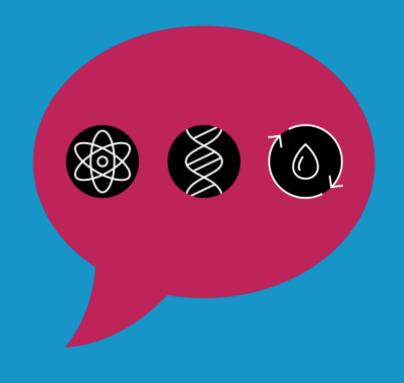
Getting to Yes! How to Successfully Communicate Your Ideas



Roger and Amy Aines

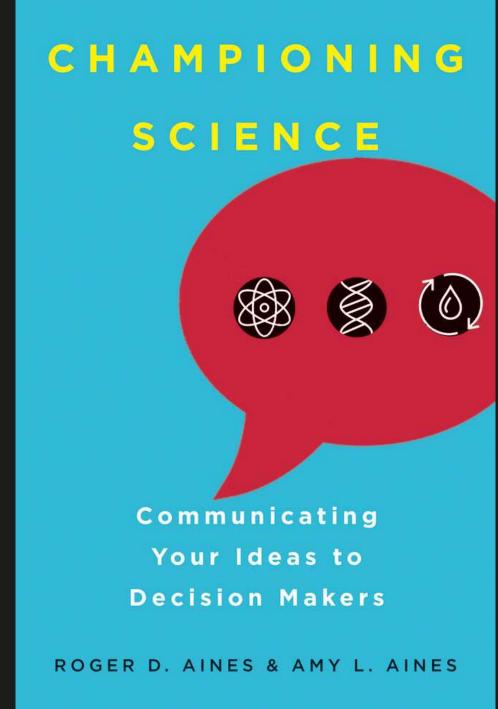
Co-authors Championing Science – Communicating Your Ideas to Decision Makers



Ideas must be heard

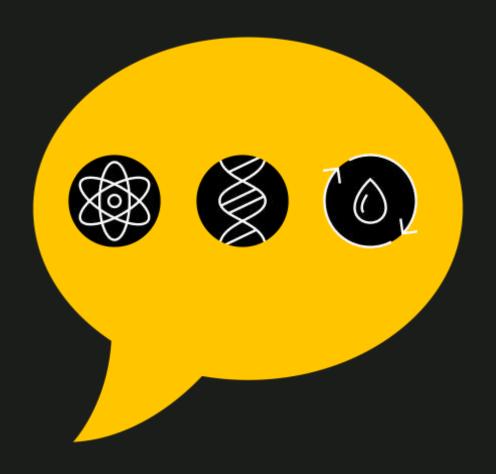
and understood

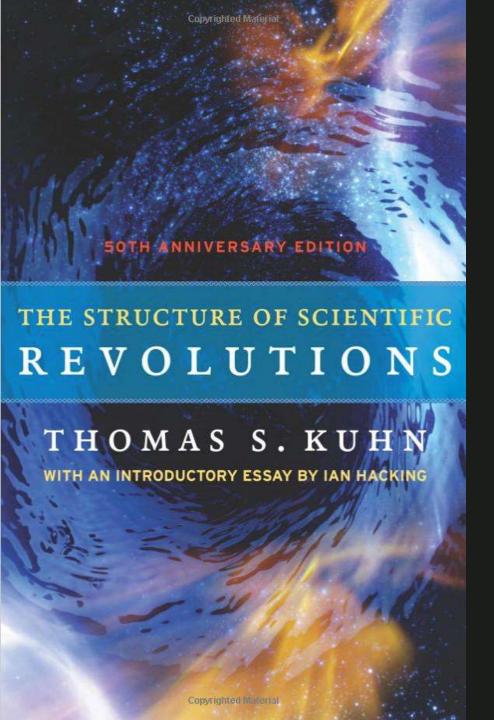
to drive action



What gets in the way of effective communication?

Paradigm





Paradigm

The sum of information that scientists associate with a topic

For instance, Mid Ocean Ridge Basalt

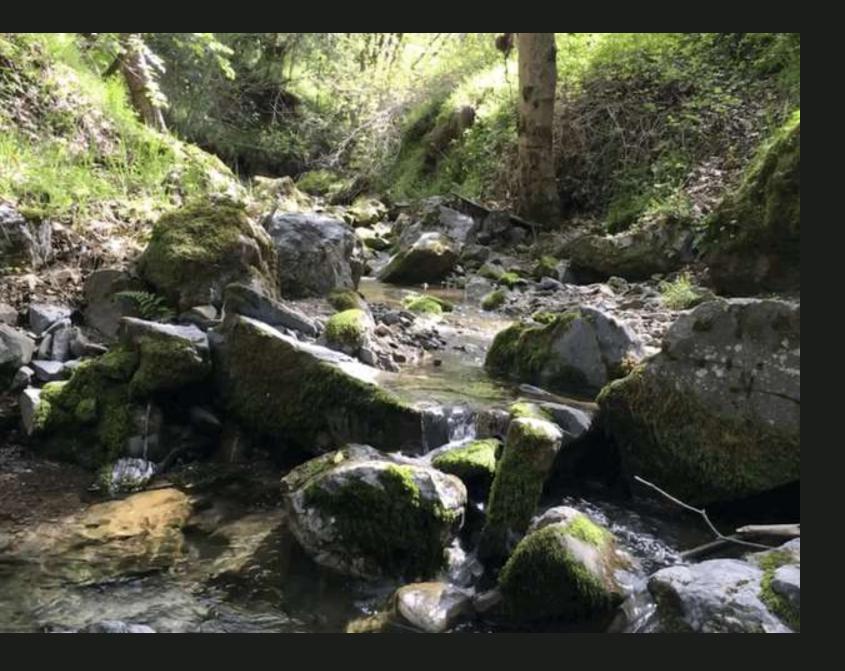


To me, Mid Ocean
Ridge Basalt conveys
the entire structure of
the earth

Spreading ocean basins
Subduction zones
consuming the crust
Volcanoes building new
land

Grandeur of plate tectonics





But for most people, rocks are something you find in a stream.

When you don't share a paradigm:

You don't have the ability to understand the same things, You don't even have a framework for understanding, You can't translate the words.

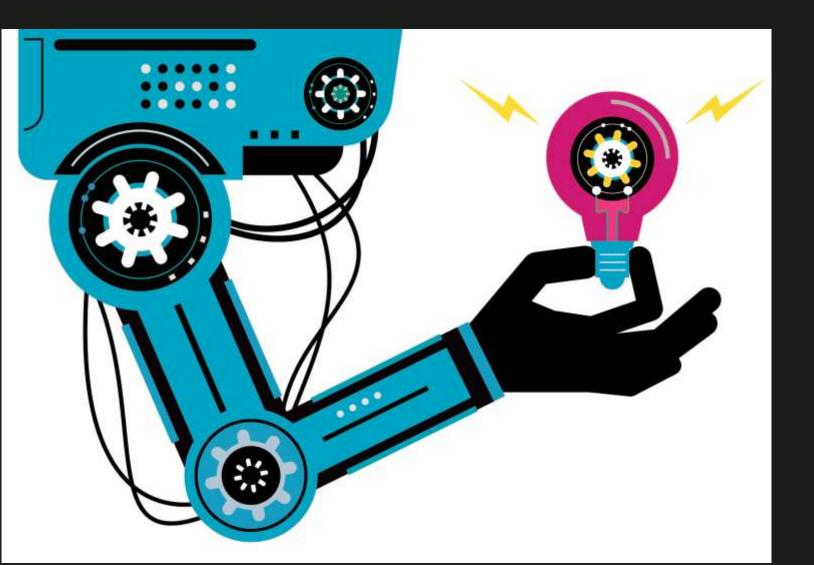
How to Bridge Paradigm Gaps

Use clear, common language

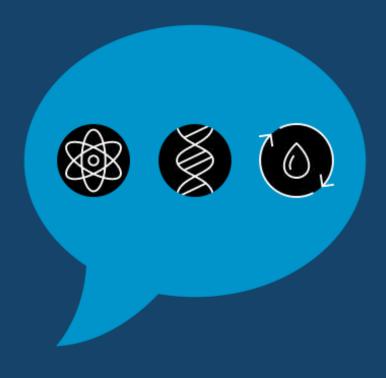
Use mixed phrasing for mixed audiences

Anchor to an iconic analogy

Extract the Essence



Fewest words to provide a high level explanation



1. The problem

- 2. The technical gap
- 3. How to fill the gap
- 4. Why you or your team are right for the job
- 5. The ask

What's at stake?

Why does this work matter?

- 1. The problem
- 2. The technical gap
- 3. How to fill the gap
- 4. Why you or your team are right for the job
- 5. The ask

What do we need to learn or understand?

What keeps us from achieving our goal or solving the problem?

- 1. The problem
- 2. The technical gap
- 3. How to fill the gap
- 4. Why you or your team are right for the job
- 5. The ask

What work needs to be done?

How will this work improve the general state of technology?

- 1. The problem
- 2. The technical gap
- 3. How to fill the gap
- 4. Why you are right for the job
- 5. The ask

Why is this problem well suited to your skills, reputation, and facilities?

What else have you done in this area?

- 1. The problem
- 2. The technical gap
- 3. How to fill the gap
- 4. Why you or your team are right for the job
- 5. The ask

What do you want your listeners to do?

How can you enlist listeners to help advance your work?

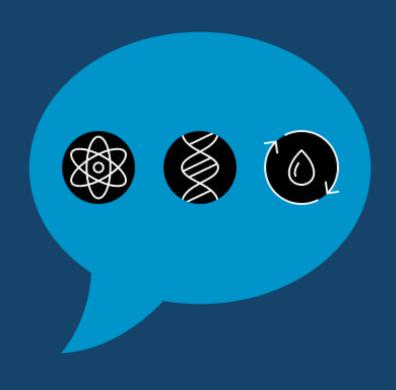


Unexpected Opportunity

Elevator
Pitch
Approach

Strategic Communication

Focus on your listeners



Effective communication is not just talking.

It's strategic!

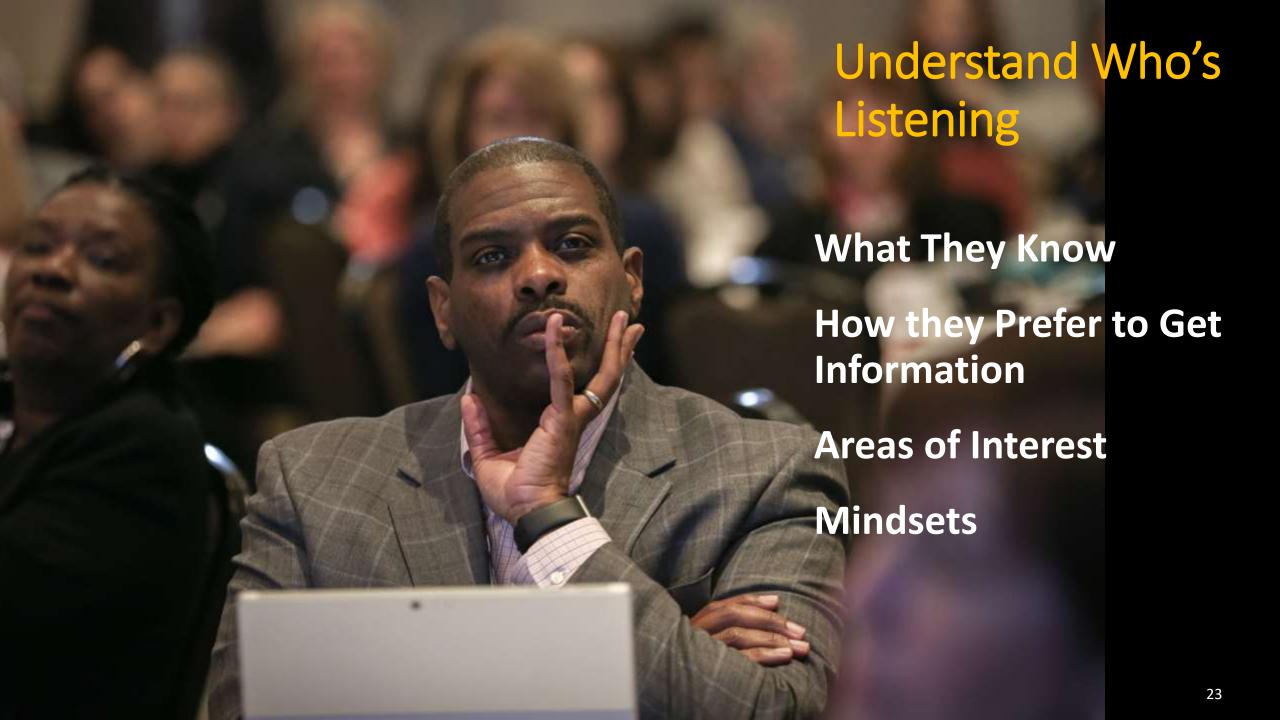
Research

Observation

Analysis

Testing

Logic



Research Your Listeners



Roger D Aines

Lawrence Livermore National Laboratory | LLNL · Atmospheric, Earth, and Energy

ııl 30.93 · Ph.D. Geochemistry

About

Network

Projects (1)

Research (127)

Google YouTube Research Gate LinkedIn Twitter Ask Others

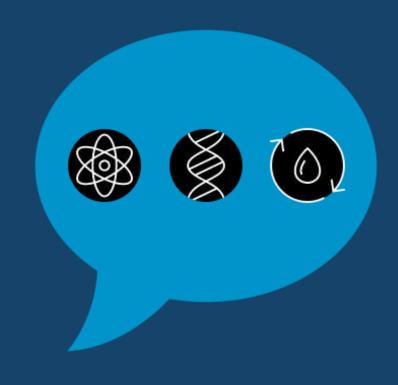


Observe

Eye Contact Facial Expression **Body Position** Changes Tone/Pace

Telling Stories

Engage in memorable ways



How often have you heard this structure?

"I work on this topic."

"And I observed this thing."

"And this thing."

"And this thing."

"And this equation describes them."

"And this is another equation that describes them."

And on and on and on until the conclusion is,

"And this is the work I would like to do."



Learn to deliver a compelling narrative



Our brains are wired for story

Warning – This Did Not Work

Hooray – This Worked as Predicted!

Serendipity

This is My Story

And, But, Therefore

Engage the modern story venue with *scientific* story forms.



Randy Olson's And But Therefore – via Trey Parker of South Park.

"I work on this topic."

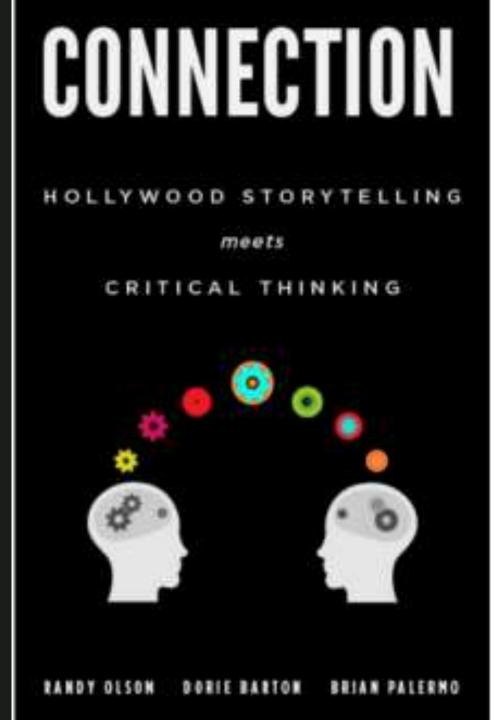
"And I observed this thing."

"And this thing."

"And this equation describes them,"

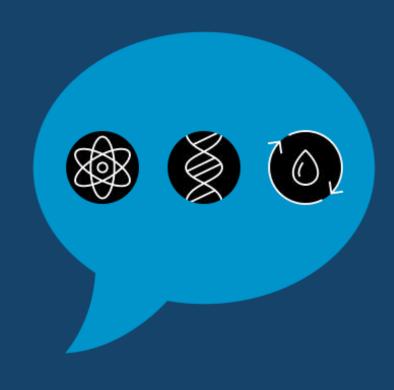
"But there is clear mismatch with the equation,"

"Therefore I believe we need to try this."



Map Out Your Message

Orient to the desired outcome



What do you want your listeners to think, feel and do?

Purpose of Communication

Determine desired impact

Take Stock of Current Beliefs

Identify point of view

Start from where your listeners are

Remember This

 Overarching Main Idea You Want to Reinforce

Understand This

 Topic Specifics in Clear Language

Believe This

Claims that Can Be Supported

Messages

The most important ideas to convey that are tailored to your listeners

Developing Messages

Extract the essence of your argument or ideas.

Distill into well-constructed, carefully chosen phrases.

Bring your ideas to life with clear and compelling language.

Influence

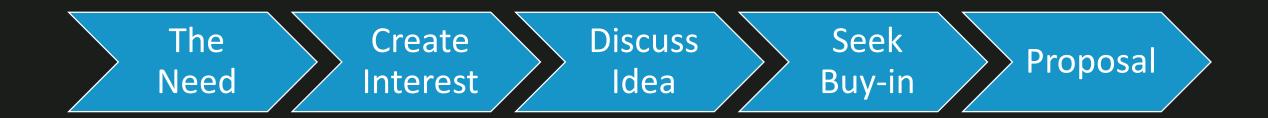
A process that takes time







Influence is a Process

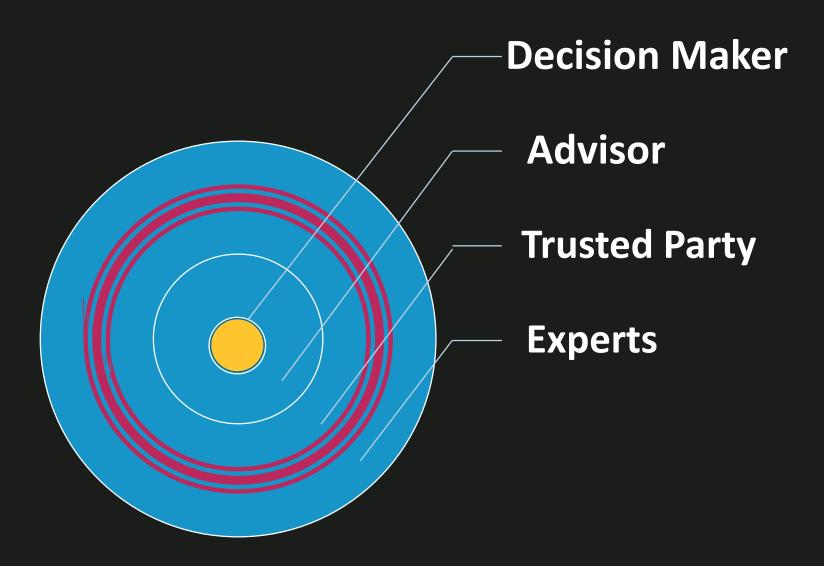


Ideas Have to Fit in Context

Infuse your ideas – then let them evolve organically

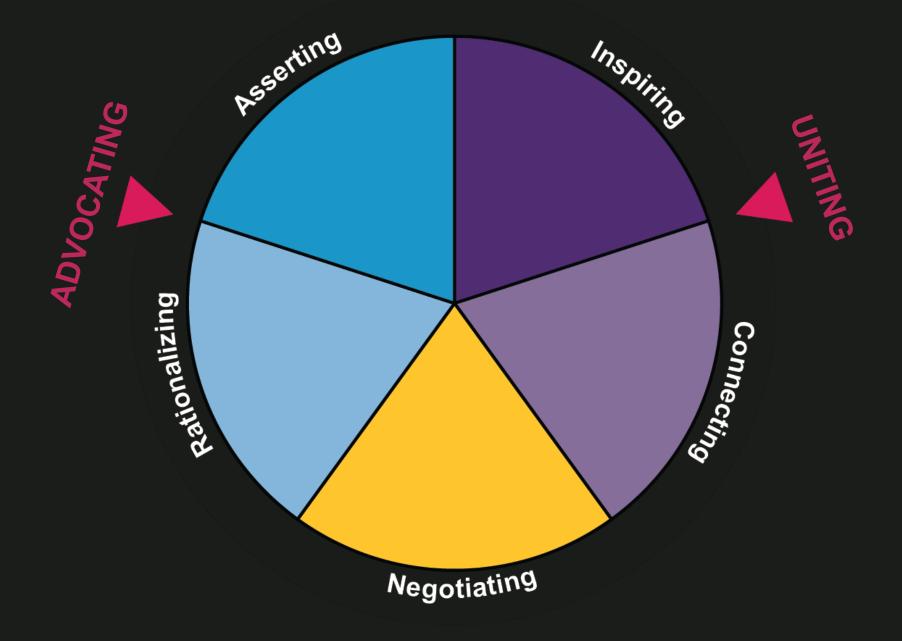


Sphere of Influence



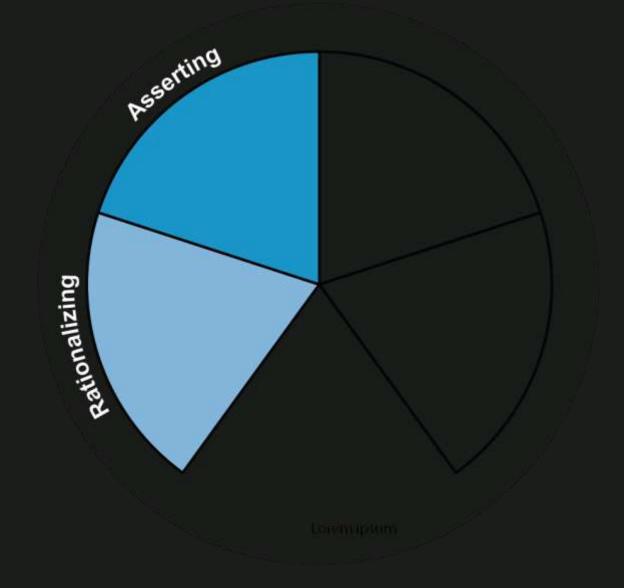


Influence Styles



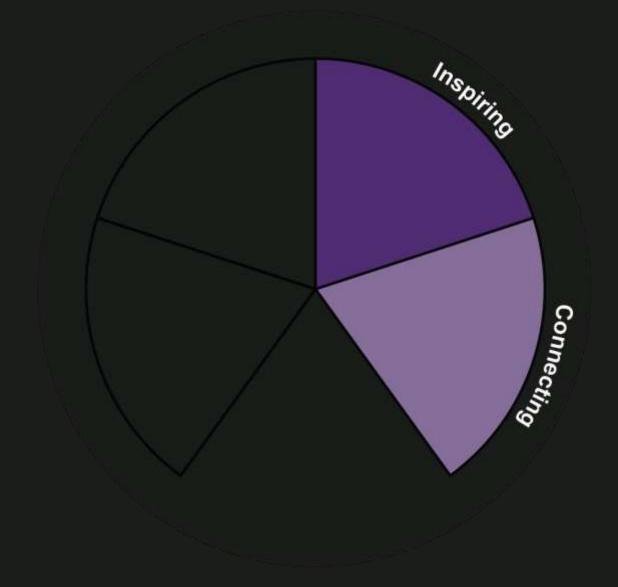
Influence Styles

Advocating



Influence Styles

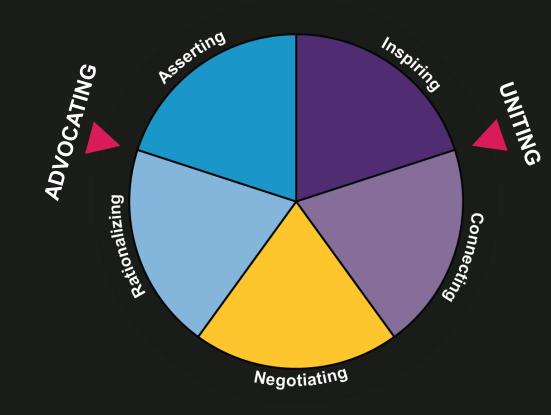




Which of styles do you use most often?

- 1. Asserting Insist your ideas are considered
- **2. Rationalizing** Use logic and reason to convince others

- 3. Inspiring Encourage others with a shared sense of purpose and what's possible
- **4. Connecting** Use relationships to advance your goals



Getting to Yes!

Excited about your work

Confident that what you told them is true

Able to take action

MAKE YOUR IMPACT

Learn More at

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